

SECTION: PROFESSIONAL PERSONNEL

TITLE: COMPLAINT POLICY

ADOPTED: 5/20/2013

REVISED: formerly 3770

TURKEYFOOT VALLEY AREA SCHOOL DISTRICT

426. COMPLAINT POLICY

1. Purpose

The Board values the hundreds of employees, many with professional training and the others with varied training and skills. The Board believes that a good harmonious working relationship is necessary to provide the services that are prerequisite to providing the education for the students of the district.

2. Authority

Always aware that interpersonal relationships and communications are critical in a complex organization; the Board desires to provide for the resolution of concerns and differences that might arise. Hopefully, such problems can be satisfactorily resolved with each employee with his/her immediate supervisor.

If the problem is not resolved to the employee's satisfaction at that level, it may be pursued sequentially, if the employee so desires, to the highest level of administration. If still not resolved to the employee's satisfaction, the individual may request and have the opportunity to present his/her concerns directly to the Board, meeting as a Committee-of-the-Whole.

The decision of the Board of School Directors on the concern, complaint or problem, shall be deemed final.

See Also Administrative Regulation